**Research: ResDiary**

ResDiary is an online platform which allows restaurants to manage their staff schedule and to integrate customer bookings which can be processed through the restaurant's social media or website as well as their POS data is compatible with many EPOS systems.

ResDiary has been reviewed by others as quite simple and straightforward to navigate around the website, which is essential to working in a fast-paced environment. Another customer that uses ResDiary, is it reduces the workload to manage and deal with customer bookings as it organizes it for you. Another benefit that is mentioned is sending out automated messages and emails to promote offers or to get feedback after they have dined at the restaurant. This provides a personal touch to their experience.

Comparing our web application, ResDiary focuses more on the customer’s experience when making bookings and collecting customers’ feedback. This will should be considered an additional features in our application. As an alternative to our current progress, managers can add events and bookings onto the calendar but should be made an automated feature.

However, ResDiary has had some reviews where the reports need tweaking to make more sense to the restaurants on cost and revenue. We aim to provide a statistics page with visual representation of the data e.g., piecharts.

**References**

ResDiary(n.d)*ResDiary’s Homepage* [Online] Available at: <https://resdiary.com/> [Last Accessed: 2nd December 2022]

Software advice(n.d) *Reviews and Summary of ResDiary*[Online] Available at: <https://www.softwareadvice.co.uk/software/292019/resdiary> [Last Accessed: 2nd December 2022]